



BIKE HIRE BOOKING & WAIVER FORM

Name	
Email	
Phone number	
Booking name	
Booking dates	

Please read and agree to the following:

- I am aware that by New Zealand law I need to always wear a cycle helmet.
- I will cycle only on the designated trails and not go off the trail onto rough terrain.
- I understand that this activity may result in hazards posed by other bicycles and traffic or road conditions.
- I understand these bicycles do not have visibility enhancement equipment such as blinking lights.
- I will not cycle on the beach or through waterways/rivers other than crossings on the designated trails.
- INTERNATIONAL ONLY: I have appropriate travel insurance to cover this type of activity.
- GROUP BOOKINGS ONLY: I am signing this form on behalf of all people in my group and take full responsibility for each bike and person within the group.
- Equipment not returned by the stated time may incur additional late charges.
- No refunds will be given for change of mind or early returns once hire commences.
- The customer will return the bike undamaged. Undamaged condition means normal wear and tear is accepted but does not include broken spokes, rims, bent rims, damaged frames, handlebars, seats, or other parts from misuse and/or crashes.
- If the bike is damaged during the ride and a replacement bike is required this will incur an additional cost.
- The customer will be liable for any damage, theft or loss of bikes and/or equipment, other than normal wear and tear, an invoice will be sent to the customer for costs incurred for the repair to the bike.

E BIKE HIRE: e-bikes do not replace the ability to have to ride a bike. E-bikes are not an easy option. They require experience to ride. They are heavier than a regular bike which can make it difficult for the cyclist to hold the bike while mounting and dismounting. Since the increase in popularity and use of e-bikes on the trails, unfortunately there has also been an increase in incidents, with cyclists going too fast and losing control, particularly on gravel roads causing injury to themselves and damage to the bikes which are expensive to repair and can also cause loss of business if the bike cannot be repaired quickly. Speed has also been an issue with e-bikers colliding with other cyclists. We, therefore, reserve the right to decline e-bike hire to the inexperienced.

By signing below, I accept the terms outlined above and understand biking can be dangerous. I will not hold Waitomo E-Bikes Limited liable for any injury to a person or damage to property caused during the use of this equipment.

I will also wear appropriate footwear and clothing to prevent injury to myself and/or damage to the equipment.

SIGNATURE

*Age (if under 18) Parent or Guardians Signature _____

By signing for a minor, I am agreeing that I am their parent or legal guardian and am responsible for the undersigned and have read this agreement for use of bicycle and release and waiver of liability.